

OBJECTIVE: The goal is to earn your business at every opportunity by providing exceptional service, advice, and to negotiate in your best interest at all times.

# **EXPERIENCE**

#### KELLER WILLIAMS /Howard Hanna-2004-CURRENT | SRG Properties

- Directly recruited by the top producing team in the entire company spanning across 9 states.
- Honored by The Wall Street Journal for being in the top 50 agents in the country (#38).
- · Personal results put me at the very top in all categories within my team for production, results, volume, industry experience and referrals from past clients.
- Direct experience with the following skills:
  - \* Contracts
  - \* Negotiations between both real estate selling/buying parties
  - \* Home Inspections, Home Staging, Online & Digital Marketing, Home Photography
  - \* First Time Homebuyer Seminars

### R.N. LANDIS MANAGEMENT CO. - 1997 - 2005

- Responsibilities as a Portfolio Manager were to be personally and professionally accountable to 8 separate condominium associations in all capacities. This totaled over 3,000 units, 35 board members, and 80 contractors.
- Responsibilities included:
  - · Running monthly board meetings.
  - · Scheduling all projects.
  - · Bid preparation. Selection.
  - Project management.
  - · Grounds and facilities management.
- Responsible for all Owner / Board communications, legal liaison and on call for emergencies.
- Strict adherence to accounts receivables/payables and daily review of cash flow as well as budget preparation, capital additions, improvement and reserve fund guidelines.
- Never lost an account which is considered rare in a high turnover industry.

## MULTI-MANAGEMENT (Now Millennium Management) - 1995-1998 **Deer Ridge Apartments**

- Front desk and switchboard operator for large scale apartment management / ownership company.
- Responsibilities included:
  - Deliveries.
  - · 10 line incoming phone system.
  - Mail sorting and greeting all guests.
- Promoted to leasing consultant and training coordinator.
- Company began at a 93% occupancy rate. Upon leaving the company had a 97% occupancy rating which is considered excellent.

## **CERTIFICATION / AFFILIATIONS / TRAINING**

- · PPS, Professional Property Stager
- REALTOR, License # 2004022547, Licensed in 2004
- · Leadership Lake Country, Class of 2015
- NAR, National Association of REALTORS
- LGAAR, Lake & Geauga Area Association of REALTORS
- · OAR, Ohio Association of REALTORS
- · CBOR, Cuyahoga County Board of REALTORS (past membership)
- · Relocation Specialist
- · CMCA, Certified Manager of Community Associations
- AMS, Association Management Specialist



